

2010 Health Carrier Company Complaints

Company Name	# of Complaints	Complaint Ratio	Complaint Index	Market Share	Premium
COMMUNITY HEALTH PLAN OF WASHINGTON	8	0.00002	0.28000	4.92%	\$397,071,251
KAISER FOUNDATION HEALTH PLAN OF THE NORTHWEST	10	0.00004	0.51361	3.35%	\$270,585,220
WASHINGTON DENTAL SERVICE	17	0.00004	0.57699	5.07%	\$409,468,522
GROUP HEALTH COOPERATIVE	46	0.00004	0.62338	12.72%	\$1,025,514,308
GROUP HEALTH OPTIONS INC	38	0.00005	0.62593	10.46%	\$843,722,665
PREMERA BLUE CROSS	103	0.00006	0.85538	20.76%	\$1,673,475,318
WILLAMETTE DENTAL OF WASHINGTON INC	3	0.00007	0.96963	0.53%	\$42,998,790
DENTAL HEALTH SERVICES INC	1	0.00012	1.68382	0.10%	\$8,253,598
REGENCE BLUESHIELD	249	0.00013	1.80007	23.84%	\$1,922,423,183
ASURIS NORTHWEST HEALTH	30	0.00014	1.93789	2.66%	\$215,146,058
REGENCE BLUECROSS BLUESHIELD OF OREGON	11	0.00015	2.01587	0.94%	\$75,835,089
KPS HEALTH PLANS	14	0.00018	2.55928	0.94%	\$76,023,875
LIFEWISE HEALTH PLAN OF WASHINGTON	42	0.00019	2.67100	2.71%	\$218,532,443
UNITEDHEALTHCARE OF WASHINGTON INC	7	0.00040	5.50414	0.21%	\$17,674,553
AETNA HEALTH INC	1	0.40766	5665.55698	0.00%	\$2,453